



PARTNERSHIPS SCRUTINY COMMITTEE – 14TH SEPTEMBER 2017

SUBJECT: PUBLIC SERVICES BOARD PERFORMANCE- SUMMARY OF LATEST EXCEPTION REPORTS

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

- 1.1 To provide a summary of performance under the current single integrated plan, 'Caerphilly Delivers', of the Caerphilly Public Services Board.

2. SUMMARY

- 2.1 The Caerphilly Public Services Board (PSB) performance management framework was presented to Partnerships Scrutiny Committee at its meeting of the 15th of February 2017. Committee requested that a performance report be provided at each meeting summarising, on an exception basis, the performance against the current public sector partnership plan. For the purposes of this report the performance summary is provided against the current single integrated plan, pending the PSB's first well-being plan for the county borough area.
- 2.2 The Caerphilly Public Services Board operates under a performance management framework that sets out and monitors the performance of partners against the current partnership plan. The summary provided below is the performance to end of June 2017 and has been considered by the PSB's Delivery, and Leads Groups. It reflects the exception reporting provided to the PSB at its meeting of the 5th of September 2017.

3. LINKS TO STRATEGY

- 3.1 The Caerphilly Public Services Board has a statutory responsibility to contribute to the 7 National Well-being Goals for Wales. They must set local well-being objectives for the area and must take all reasonable steps to meet those objectives. In so doing the PSB must contribute to:
- A prosperous Wales
 - A resilient Wales
 - A healthier Wales
 - A more equal Wales
 - A Wales of cohesive communities
 - A Wales of vibrant culture and thriving Welsh language
 - A globally responsible Wales

- 3.2 The performance management framework of the PSB is one of the means by which it demonstrates that it has taken all reasonable steps to meet its objectives and contribute to the Well-being Goals.
- 3.3 Pending the development of the well-being plan for the area the Caerphilly Public Services Board have determined that they will continue to deliver the former Local Service Board's single integrated plan. The current partnership delivery themes are:
- Greener Caerphilly
 - Healthier Caerphilly
 - Learning Caerphilly
 - Prosperous Caerphilly
 - Safer Caerphilly

4. THE REPORT

- 4.1 The Caerphilly PSB is continuing to deliver the existing single plan, 'Caerphilly Delivers', while the Well-being Plan is being developed under the Well-being of Future Generations (Wales) Act 2015. The Well-being Plan will be in place from May 2018; thereafter Committee will receive performance reporting under the new plan for the area.
- 4.2 For the current partnership plan quarterly scorecards demonstrate progress against actions and targets under each theme. These are supported by highlight reports that present any deviations from expected delivery, either positive or negative. The highlight reports are used to draw the PSB's attention to issues they may wish to note or consider.
- 4.3 Highlight reports under each of the five delivery themes of the single integrated plan are presented to each PSB meeting. Those considered at the meeting of the Caerphilly Public Services Board on the 5th of September 2017 can be found on the 'current minutes' section of the Board's website. This report summarises the highlight reports under each of the five themes; Greener Caerphilly, Healthier Caerphilly, Learning Caerphilly, Prosperous Caerphilly and Safer Caerphilly. Further information is provided in the associated scorecards.
- 4.4 The PSB's theme Delivery Groups are responsible to the Leads Group which meets on a quarterly basis to discuss the content of the scorecards and review highlight reports. The Leads Group is comprised of a single lead officer for each theme area at a senior rank in the relevant organisation. The current Leads Group membership is:

Greener Caerphilly – Katy Stephenson, Executive Director, Groundwork Wales
Healthier Caerphilly – Sam Crane, Head of Partnerships and Networks, ABUHB
Learning Caerphilly – Keri Cole, Chief Education Officer
Prosperous Caerphilly – David Whetter, Principal Engineer, Communities
Safer Caerphilly – Chief Inspector Paul Staniforth

Leads Group members are responsible for progress against each theme area and onward reporting to the PSB. Delivery and Leads Groups operate under terms of reference agreed by the Caerphilly PSB.

- 4.5 The cycle of performance meetings for 2017/2018 is:

	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Delivery Group	10 th August	9 th November	8 th February	3 rd May
Leads Group	24 th August	23 rd November	21 st February	17 th May
Public Services Board	5 th September	5 th December	6 th March	5 th June
Partnerships Scrutiny Committee	14 th September		15 th March	

All scorecards and full highlight reports are posted on the PSB website, 'The Caerphilly We Want' in the interests of openness and transparency. Hyperlinks to the relevant pages are provided at Background Papers, below.

4.6 GREENER CAERPHELLY EXCEPTION SUMMARY

Priority area	Summary
Improving local environmental quality	The first ever home nations international fly fishing competition took place on the River Ebbw in June. 251 trout were caught by 20 competitors, with Wales taking the team win. The competition was possible due to significant regeneration of the river in recent years.
Reducing the causes and adapting to the effects of climate change	-87% of the boroughs schools now have Green Flag status. -Electric vehicle charge points have been installed at Ty Penallta and Tir-y-berth. A trial vehicle has been used by a number of services to allow consideration of a switch to electric engines as current leases expire.
Maximising the use of the environment for health benefits	No exceptions to delivery.

4.7 HEALTHIER CAERPHELLY EXCEPTION SUMMARY

Priority area	Summary
Improve lifestyles of the population in the county borough so that people recognise and take responsibility for their own health and well-being and make use of the opportunities and support available to them.	The 'Living Well Living Longer' programme is delivered by ABUHB and Public Health Wales. Figures for December 2015 to November 2016 show that the programme invited in 3939 people, aged 40-64, not currently on a chronic disease register, in the north of the borough (11 GP practices) and Lansbury Park (3 GP practices). Onward referrals were: 219 to Stop Smoking Wales 98 to Adult Weight Management 78 to National Exercise Referral 98 to Living Well Living Longer Advisory Service 5 to Gwent Drug and Alcohol Service 16 to Communities First
Reduce the variation in healthy life expectancy in the county borough so that health and well-being of individuals experiencing disadvantage improves to the levels found among the advantaged.	The majority of current Communities First projects will be phased out from December 2017. Some work will continue under new funding streams. The Employability Fund will work alongside the Communities 4 Work

	programme and the Legacy Fund will focus on prioritised geographical areas. Decisions on health interventions will be dependent on the emerging needs within these communities. Although Welsh Govt. have indicated that they expect other public services to take responsibility for some lost provision.
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4.8 LEARNING CAERPHILLY EXCEPTION SUMMARY

Priority area	Summary
Improve the level of basic skills and the number of achieved qualifications (formal and non-formal) to improve the life opportunities for families.	No exception to delivery.
Develop a multi-agency approach to address the impact of poverty on pupil attainment.	<p>The Flying Start programme is experiencing significant difficulties in recruiting Health Visitors due to competition with 'Health Child Wales' recruitment. Referrals to ante-natal support programmes are not consistent across all Flying Start areas.</p> <p>Due to the withdrawal of Communities First funding the youth projects delivered by The Hub will be phased out by December 2017. The geographical focus of the replacement Legacy Fund may mean that some elements may continue in St James and St Martins however this will be dependent on emerging need.</p>
Ensure children, young people and families have the skills and resources to access job opportunities.	CCBC is an early implementer area for the 30 hours free childcare offer for Wales. Parents in the mid-valleys east area (Argoed, Blackwood, Cefn Forest, Crumlin, Newbridge, Pengam, Penmaen, Pontllanfraith) working more than 16 hours per week, at minimum wage, with a child aged 3 or 4 in foundation phase could be eligible for 20 hrs free top up childcare. The offer will be rolled out across Wales by 2021. 47 providers have registered their interest in joining the scheme.

4.9 PROSPEROUS CAERPHILLY EXCEPTION SUMMARY

Priority area	Summary
Improve local employment opportunities including access to opportunities across a wider geographical area.	<p>-DWP figures indicate that the claimant count for Jobseekers Allowance is at its lowest level for several years. However those remaining on benefit are the hardest to help. 19,510 residents are claiming benefits with 11,180 claiming Employment Support Allowance.</p> <p>-Jobcentre Plus have informed that the number of jobs available is no longer an issue but that skills and work readiness of those seeking work are a problem. This issue is the focus of City Deal and Valleys Taskforce attention.</p>
Improve standards of housing and	-Grant funding has been obtained to work

communities giving appropriate access to services across the County Borough.	with Eon to improve the energy efficiency of properties in Lansbury Park. -‘Unique Places’ for town centres was launched in June. A pop up shop guide and brochures for Blackwood and Bargoed have been produced. -Additional footfall in town centres due to cinema screening and spring fair (Bargoed), Caerphilly Food Festival, Armed Forces Day and Blackwood Beach Party.
Provide support to enable local people to compete for all employment opportunities.	The Islwyn High School development achieved significant community benefits. 1465 weeks of support to long term unemployed, work experience and apprenticeships. 84% of procurement from Welsh SME’s, 92% of workforce from Wales.

4.10 SAFER CAERPHILLY EXCEPTION SUMMARY

NB* All crime data is correct at the time of reporting but may fluctuate as incidents are investigated and potentially reclassified

Priority area	Summary
Reduce incidents of anti-social behaviour and reduce the fear of becoming a victim of anti-social behaviour.	1426 incidents of ASB were recorded by Gwent Police in the first quarter of the year. This was a slight reduction (26 incidents) on the same period last year. ASB referrals continue to receive a multi-agency response. Over the long term the trend is markedly downwards.
Reduce crime and the fear of crime for the residents of the county borough.	There has been an increase in crime figure of 541 offences. Mainly due to national categorisation changes. Criminal damage accounts for 19% of the increase and is partly due to the re-categorisation of grass arson as criminal damage.
Reduce the harm caused to communities through substance misuse.	The existing Designated Public Place Orders that restrict the drinking of alcohol in town and village centres across the borough will be converted to new Public Spaces Protection Orders by October 2017, a requirement of the Anti-social Behaviour, Crime and Policing Act 2014. Signage will be changed over the coming months. There are a significant number of old style signs that have to be replaced to allow continued enforcement.
Support domestic abuse victims and their families and raise awareness of domestic abuse, violence against women and sexual violence	No exceptions to delivery.
Improve the education, information, early intervention, prevention and harm reduction in relation to substance misuse in the County Borough	No exceptions to delivery.

- 4.11 Gwent Association of Voluntary Organisations (GAVO) represents the third sector on the PSB. Its delivery arrangements cut across all priority theme areas under the current single integrated plan. The GAVO exception report for the first quarter of the year notes a number of highlight areas; 119 volunteers were placed, £113,226 of funding was obtained and notified to GAVO, 74 funding advice enquiries were responded to, 206 trustee enquiries were received-exceeding expectations. £900,000 of funding applications were supported but will not be determined until later quarters, depending on the funding provider. The impact of Communities First changes is beginning to be felt by the sector with a decrease in room bookings, projects and vocational training affecting revenue. The new Well-being Plan will harness the work of the third sector more closely and work has begun on reviewing the current third sector agreement and committee terms of reference.

5. WELL-BEING OF FUTURE GENERATIONS

- 5.1 This report contributes to the Well-being Goals set out in the Links to Strategy above. It is consistent with the five ways of working as set out in the sustainable development principle in the Act, since it allows Partnerships Scrutiny Committee to consider how the actions of the Public Services Board are:
- Long Term – Balancing short-term needs with the needs to safeguard the ability to also meet long-term needs
 - Prevention - Acting to prevent problems occurring or getting worse to help public bodies meet their objectives
 - Integration – Considering how the well-being objectives may impact upon each of the well-being goals, or on the objectives of other public bodies
 - Collaboration – Acting in collaboration with any other person that could help the board to meet its well-being objectives
 - Involvement – Involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

6. EQUALITIES IMPLICATIONS

- 6.1 This report is for information purposes only, so the Council's full Equalities Impact Assessment process does not need to be applied. The impetus of the legislation, in respect of a 'More Equal Wales', does however support equalities issues and so the work of the PSB considers equalities requirements throughout.

7. FINANCIAL IMPLICATIONS

- 7.1 There are no financial implications in relation to this report.

8. PERSONNEL IMPLICATIONS

- 8.1 There are no personnel implications in this report.

9. CONSULTATIONS

- 9.1 This report has been sent to the consultee listed below and all comments received are reflected in this report.

10. RECOMMENDATIONS

- 10.1 That Committee consider the summary performance under the Performance Management Framework of the Caerphilly Public Services Board and make any recommendations or comments.

11. REASONS FOR RECOMMENDATIONS

- 11.1 To allow Partnerships Scrutiny Committee to discharge their responsibilities under Section 35 of the Well-being of Future Generations (Wales) Act 2015 having regard to the Welsh Government Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards .

12. STATUTORY POWER

- 12.1 Section 35 of the Well-being of Future Generations (Wales) Act 2015.

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Committees: Councillor Jamie Pritchard, Chair
Councillor Dianne Price, Vice Chair
David Street, Corporate Director, Social Services
Rob Hartshorn, Head of Public Protection
Mike Eedy, Principal Accountant
Anwen Rees, Senior Policy Officer (Equalities and Welsh Language)
Shaun Watkins, Principal HR Officer

Background papers:

Monitoring pages PSB website-
Scorecards

<https://your.caerphilly.gov.uk/publicservicesboard/content/monitoring-scorecards>

Full Highlight Reports (Current Minutes)

<https://your.caerphilly.gov.uk/publicservicesboard/content/current-minutes>

Welsh Govt guidance on the scrutiny of Public Services Boards-

<http://gov.wales/docs/dpsp/publications/170817-public-services-boards-guidance-en.pdf>

Appendices:

Appendix 1: